

Environmental Summary

Snapshot of Environmental Performance

| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|---|---------|---------|---------|---------|--------|--------|--------|--------|--------|
| CO2e Emissions (Metric Tons) | | | | | | | | | |
| Scope 1 - Direct Emissions from Operations ¹ | 7,823 | 8,158 | 7,909 | 10,645 | 8,244 | 9,680 | 9,814 | 8,943 | 7,420 |
| Scope 2 - Indirect Emissions from Operations (Location Based Method) | 105,811 | 109,364 | 108,877 | 100,861 | 92,344 | 90,185 | 78,678 | 75,728 | 67,049 |
| Scope 2 - Indirect Emissions from Operations (Market Based Method) | 40,476 | 38,639 | 39,681 | 44,038 | 46,108 | 47,182 | 32,821 | 30,979 | 0 |
| Scope 1 + 2 - Emissions per Square Meter (Location Based Method) ¹ | | | | 0.17 | 0.15 | 0.15 | 0.13 | 0.12 | 0.12 |
| Scope 1 + 2 - Emissions per Square Meter (Market Based Method) ¹ | | | | 0.09 | 0.08 | 0.08 | 0.06 | 0.06 | 0.01 |
| Scope 1 + 2 - Emissions per Person (Location Based Method) ¹ | 3.61 | 3.75 | 3.59 | 3.24 | 2.69 | 2.64 | 2.21 | 2.02 | 1.85 |
| Scope 1 + 2 - Emissions per Person (Market Based Method) ¹ | 1.53 | 1.49 | 1.46 | 1.59 | 1.46 | 1.50 | 1.07 | 0.95 | 0.18 |
| Energy + Water Consumption | | | | | | | | | |
| Direct Energy Consumption (gigawatt-hours) ¹ | 41.86 | 43.56 | 42.20 | 41.21 | 36.26 | 34.83 | 38.52 | 34.55 | 26.13 |
| Direct Energy Consumption per Square Meter (MMBtu/Sq.M) ² | | | | 0.22 | 0.19 | 0.17 | 0.19 | 0.17 | 0.13 |
| Direct Energy Consumption per Person (MMBtu) ² | 4.16 | 4.32 | 4.19 | 4.09 | 3.60 | 3.14 | 3.29 | 2.81 | 2.22 |
| Indirect Energy Consumption (gigawatt-hours) | 271.06 | 275.74 | 275.23 | 268.50 | 260.14 | 252.96 | 237.05 | 236.46 | 218.12 |
| Indirect Energy Consumption per Square Meter (kWh/Sq.M) | | | | 418 | 390 | 368 | 348 | 348 | 340 |
| Indirect Energy Consumption per Person (kWh) | 8,606 | 8,795 | 8,465 | 7,806 | 6,965 | 6,684 | 5,927 | 5,630 | 5,426 |
| Water Consumption - Office Only (million cubic feet) | 18.58 | 16.77 | 17.04 | 16.49 | 17.35 | 16.51 | 16.84 | 16.10 | 10.19 |
| Water Consumption per Person - Office Only (cubic feet) | 591 | 535 | 524 | 480 | 465 | 436 | 421 | 384 | 254 |
| Water Consumption - Office + Data Center (million cubic feet) | 20.75 | 18.92 | 19.59 | 19.11 | 20.17 | 18.93 | 19.19 | 18.54 | 12.74 |
| Water Consumption per Person - Office + Data Center (cubic feet) | 659 | 604 | 603 | 556 | 540 | 500 | 480 | 441 | 317 |
| Waste | | | | | | | | | |
| Total Wastestream (tons) | 5,296 | 5,422 | 5,864 | 5,995 | 5,472 | 5,163 | 4,853 | 4,695 | 2,026 |
| Landfill Waste (tons) | 2,126 | 1,968 | 1,667 | 1,005 | 975 | 1,053 | 865 | 664 | 262 |
| Energy Recovery (tons) | 261 | 457 | 397 | 1,121 | 1,010 | 793 | 749 | 641 | 258 |
| Total Recycled (tons) (excluded Energy Recovery) | 2,909 | 2,997 | 3,801 | 3,869 | 3,488 | 3,317 | 3,239 | 3,389 | 1,506 |
| Landfill Waste per Person (pounds) (using row30 FTE number starting '17) | 129 | 119 | 102 | 58 | 52 | 56 | 43 | 32 | 13 |
| Diverted Waste per Person (pounds) (using row30 FTE number starting '17) | 192 | 208 | 258 | 290 | 241 | 175 | 162 | 161 | 75 |
| Diversion from Landfill Rate | 60% | 64% | 72% | 83% | 82% | 64% | 67% | 72% | 74% |
| Operational Control Footprint | | | | | | | | | |
| Employees | 31,497 | 31,351 | 32,516 | 34,394 | 37,350 | 37,846 | 39,996 | 42,001 | 40,200 |

AdTrax: 3559544.1.1.GBL.

Exp: 04.30.2022

Total Real Estate Portfolio Reporting Coverage

% of square footage under operational control that has each utility/wastestream.

| | NA | APAC | EMEA | Global |
|---|-----|------|------|--------|
| Electricity - Total | 55% | 22% | 23% | 100% |
| Actual | 50% | 22% | 23% | 95% |
| Estimated | 4% | 0% | 0% | 5% |
| Natural Gas - Total | 40% | 1% | 7% | 48% |
| Actual | 32% | 1% | 6% | 39% |
| Estimated | 8% | 0% | 1% | 9% |
| District Heating - Total | 0% | 0% | 9% | 9% |
| Actual | 0% | 0% | 4% | 4% |
| Estimated | 0% | 0% | 6% | 6% |
| District Cooling - Total | 0% | 2% | 2% | 4% |
| Actual | 0% | 2% | 1% | 3% |
| Estimated | 0% | 1% | 0% | 1% |
| Water - Total | 54% | 22% | 12% | 99% |
| Actual | 37% | 17% | 6% | 71% |
| Estimated | 17% | 5% | 6% | 28% |
| Waste - Total | 54% | 21% | 11% | 87% |
| Actual | 36% | 19% | 10% | 65% |
| Estimated | 18% | 2% | 2% | 22% |
| Energy Recovery - Total | 31% | 1% | 12% | 43% |
| Actual | 31% | 1% | 12% | 43% |
| Estimated | 0% | 0% | 0% | 0% |
| Single Stream - Total | 54% | 22% | 19% | 96% |
| Actual | 36% | 9% | 17% | 62% |
| Estimated | 18% | 13% | 2% | 33% |
| Confidential Paper/Shredding - Total | 54% | 22% | 23% | 99% |
| Actual | 51% | 20% | 19% | 90% |
| Estimated | 3% | 2% | 4% | 10% |
| Paper/Cardboard - Total | 17% | 8% | 20% | 45% |
| Actual | 13% | 8% | 19% | 40% |
| Estimated | 4% | 0% | 1% | 5% |
| Composting - Total | 37% | 19% | 10% | 66% |
| Actual | 34% | 18% | 10% | 62% |
| Estimated | 3% | 2% | 0% | 4% |

Carbon Emissions

Breakdown of carbon emissions and REC/carbon offset purchases

| | Total Scope 1 | Total Scope 2 | Total Scope 2 | Total Scope 1 & 2 | Total Scope 1 + 2 REC | Scope 3 | | | | Total CO2e Scope 3 | Total Location Based Method | Total Market Based Method | Total Scope 1+ 2 Per Sq. Meter Based Method | Total Scope 1+ 2 Per Sq. Meter Based Method | Scope 3 Per Sq. Meter | Total Scope 1+ 2 Per Person Based Method | Total Scope 1+ 2 Per Person Based Method | Scope 3 Per Person |
|------|---------------|-----------------------|---------------------|-----------------------|-----------------------|-----------------|------------------|-------|-----------|-----------------------|-----------------------------|---------------------------|---|---|-----------------------|--|--|---------------------|
| | | Location Based Method | Market Based Method | Location Based Method | Market Based Method | Business Travel | Employee Commute | Waste | Grid Loss | Location Based Method | Market Based Method | Location Based Method | Market Based Method | Location Based Method | Market Based Method | Location Based Method | Market Based Method | Market Based Method |
| 2012 | 7,823 | 105,811 | 40,476 | 113,634 | 48,299 | 23,654 | 54,354 | 649 | 7,007 | 85,663 | 199,297 | 133,962 | | | | 3.61 | 1.53 | 2.72 |
| 2013 | 8,158 | 109,364 | 38,639 | 117,522 | 46,797 | 23,791 | 54,354 | 568 | 7,342 | 86,054 | 203,577 | 132,851 | | | | 3.75 | 1.49 | 2.74 |
| 2014 | 7,909 | 108,877 | 39,681 | 116,787 | 47,590 | 25,325 | 54,354 | 1,352 | 7,214 | 88,245 | 205,031 | 135,835 | | | | 3.59 | 1.46 | 2.71 |
| 2015 | 10,645 | 100,861 | 44,038 | 111,506 | 54,683 | 29,767 | 59,629 | 505 | 8,540 | 98,441 | 209,947 | 153,124 | 0.17 | 0.09 | 0.15 | 3.24 | 1.59 | 2.86 |
| 2016 | 8,244 | 92,344 | 46,108 | 100,588 | 54,353 | 15,631 | 64,754 | 450 | 6,196 | 87,031 | 187,619 | 141,384 | 0.15 | 0.08 | 0.13 | 2.69 | 1.46 | 2.33 |
| 2017 | 9,680 | 90,185 | 47,182 | 99,865 | 56,862 | 23,870 | 65,613 | 637 | 6,162 | 96,283 | 196,148 | 153,145 | 0.15 | 0.08 | 0.14 | 2.64 | 1.50 | 2.54 |
| 2018 | 9,814 | 78,678 | 32,821 | 88,492 | 42,635 | 21,245 | 69,341 | 538 | 4,764 | 95,888 | 184,380 | 138,523 | 0.13 | 0.06 | 0.14 | 2.21 | 1.07 | 2.40 |
| 2019 | 8,943 | 75,728 | 30,979 | 84,671 | 39,922 | 12,886 | 72,817 | 432 | 4,738 | 90,872 | 175,543 | 130,794 | 0.12 | 0.06 | 0.13 | 2.02 | 0.95 | 2.16 |
| 2020 | 7,420 | 67,049 | 0 | 74,468 | 7,420 | 2,863 | 30,331 | 145 | 4,149 | 37,488 | 111,956 | 44,908 | 0.12 | 0.01 | 0.06 | 1.85 | 0.18 | 0.93 |

| | Total REC Purchases (kWh) | Carbon Offset Purchase (metric tons) |
|------|---------------------------|--------------------------------------|
| 2012 | 201,114,000 | 24,396 |
| 2013 | 209,217,000 | 30,043 |
| 2014 | 215,354,000 | 33,000 |
| 2015 | 206,584,200 | 26,000 |
| 2016 | 221,800,000 | 29,767 |
| 2017 | 193,225,000 | 15,631 |
| 2018 | 190,616,000 | 26,039 |
| 2019 | 182,231,000 | 31,643 |
| 2020 | 218,173,168 | 10,285 |

| | Air | | Car | | Rail | | Total | |
|------|-------------|-----------|---------|-----------|-----------|-------|-------------|-----------|
| | Miles | Emissions | Miles | Emissions | Miles | Miles | Miles | Emissions |
| 2012 | 87,580,436 | 23,159 | 616,452 | 243 | 1,361,924 | 252 | 89,558,812 | 23,654 |
| 2013 | 87,855,451 | 23,317 | 623,614 | 245 | 1,235,160 | 229 | 89,714,225 | 23,791 |
| 2014 | 94,817,150 | 24,811 | 625,478 | 246 | 1,500,598 | 268 | 96,943,226 | 25,325 |
| 2015 | 106,474,227 | 29,208 | 642,586 | 253 | 1,730,812 | 306 | 108,847,625 | 29,767 |
| 2016 | 61,580,164 | 15,186 | 611,357 | 210 | 1,335,670 | 235 | 63,527,191 | 15,631 |
| 2017 | 93,884,193 | 23,352 | 547,126 | 215 | 1,709,857 | 303 | 96,141,176 | 23,870 |
| 2018 | 80,332,809 | 20,731 | 639,646 | 246 | 1,509,434 | 268 | 82,481,889 | 21,245 |
| 2019 | 50,251,196 | 12,450 | 568,180 | 223 | 1,144,634 | 212 | 51,964,010 | 12,886 |
| 2020 | 11,484,807 | 2,768 | 145,398 | 57 | 213,237 | 38 | 11,843,442 | 2,863 |

Utility Consumption

Breakdown of utility consumption between office and data center locations

| | Data Center kWh | Data Center GWh | Office kWh | Office GWh | Total GWh | Office kWh per Person | D.C. kWh per Person | Total per Person |
|-------------------------|-----------------------|-----------------------|------------------|------------------|-----------|-----------------------|---------------------|----------------------|
| | Electricity | | | | | | | |
| 2012 | 43,030,033 | 43 | 222,671,649 | 223 | 266 | 7,080 | 893,357 | 8,436 |
| 2013 | 46,749,318 | 47 | 223,229,972 | 223 | 270 | 7,123 | 3,690,736 | 8,611 |
| 2014 | 49,129,569 | 49 | 219,969,756 | 220 | 269 | 6,767 | 4,754,474 | 8,276 |
| 2015 | 50,667,501 | 51 | 206,943,592 | 207 | 258 | 6,019 | 5,066,750 | 7,490 |
| 2016 | 54,366,283 | 54 | 195,371,708 | 195 | 250 | 5,232 | 6,396,033 | 6,686 |
| 2017 | 54,945,884 | 55 | 188,133,936 | 188 | 243 | 4,972 | 5,887,059 | 6,423 |
| 2018 | 54,793,313 | 55 | 171,678,065 | 172 | 226 | 4,294 | 2,821,973 | 5,662 |
| 2019 | 59,654,112 | 60 | 164,556,045 | 165 | 224 | 3,920 | 2,763,897 | 5,338 |
| 2020 | 62,411,549 | 62 | 146,995,695 | 147 | 209 | 3,658 | 3,358,469 | 5,209 |
| District Heating | | | | | | | | |
| | Data Center Usage kWh | Data Center Usage GWh | Office Usage kWh | Office Usage GWh | Total GWh | Office kWh per Person | D.C. kWh per Person | Total kWh per Person |
| 2012 | 0 | 0 | 5,106,522 | 5.11 | 5.11 | 2,048 | 0 | 2,048 |
| 2013 | 0 | 0 | 5,382,943 | 5.38 | 5.38 | 1,859 | 0 | 1,859 |
| 2014 | 0 | 0 | 5,308,191 | 5.31 | 5.31 | 1,564 | 0 | 1,564 |
| 2015 | 0 | 0 | 9,145,111 | 9.15 | 9.15 | 2,348 | 0 | 2,348 |
| 2016 | 0 | 0 | 9,478,285 | 9.48 | 9.48 | 2,239 | 0 | 2,239 |
| 2017 | 0 | 0 | 8,986,563 | 8.99 | 8.99 | 2,013 | 0 | 2,013 |
| 2018 | 0 | 0 | 9,613,462 | 9.61 | 9.61 | 2,046 | 0 | 2,046 |
| 2019 | 0 | 0 | 10,894,883 | 10.89 | 10.89 | 2,036 | 0 | 2,036 |
| 2020 | | | 7,253,651 | 7.25 | 7.25 | 1,357 | | 2,036 |
| District Cooling | | | | | | | | |
| | Data Center Usage kWh | Data Center Usage GWh | Office Usage kWh | Office Usage GWh | Total GWh | Office kWh per Person | D.C. kWh per Person | Total per Person |
| 2012 | 0 | 0 | 249,352 | 0.25 | 0.25 | 162 | 0 | 162 |
| 2013 | 0 | 0 | 377,980 | 0.38 | 0.38 | 209 | 0 | 209 |
| 2014 | 0 | 0 | 823,235 | 0.82 | 0.82 | 667 | 0 | 667 |
| 2015 | 0 | 0 | 1,741,409 | 1.74 | 1.74 | 1,290 | 0 | 1,290 |
| 2016 | 0 | 0 | 928,033 | 0.93 | 0.93 | 637 | 0 | 637 |
| 2017 | 0 | 0 | 891,591 | 0.89 | 0.89 | 608 | 0 | 608 |
| 2018 | 0 | 0 | 960,881 | 0.96 | 0.96 | 634 | 0 | 634 |
| 2019 | 0 | 0 | 1,351,495 | 1.35 | 1.35 | 651 | 0 | 651 |
| 2020 | 0 | 0 | 1,461,350 | 1.46 | 1.46 | 668 | 0 | 668 |

| Natural Gas | | Office MMBtu | Data Center MMBtu | Total Usage MMBtu | Total MMBtu per Person |
|-------------|------|--------------|-------------------|-------------------|------------------------|
| | 2012 | 140,181 | 2,650 | 142,831 | 7.06 |
| | 2013 | 145,475 | 3,144 | 148,619 | 7.59 |
| | 2014 | 140,967 | 3,036 | 144,003 | 7.28 |
| | 2015 | 134,191 | 2,633 | 136,823 | 6.91 |
| | 2016 | 114,230 | 2,548 | 116,778 | 5.57 |
| | 2017 | 112,257 | 2,849 | 115,106 | 5.76 |
| | 2018 | 121,672 | 4,128 | 125,801 | 6.72 |
| | 2019 | 109,409 | 3,460 | 112,868 | 6.83 |
| | 2020 | 80,808 | 3,820 | 84,628 | 5.90 |

| Water | | Office Usage CF | Data Center Usage CF | Total Usage CF | Total Usage 1M CF | Total Usage Cubic Meters | Office CF per Person | Data Center CF per Person | Total CF per Person | Office CF per Sq Ft | Data Center CF per Sq FT | Total CF per Sq Ft |
|-------|------|-----------------|----------------------|----------------|-------------------|--------------------------|----------------------|---------------------------|---------------------|---------------------|--------------------------|--------------------|
| | 2012 | 18,581,969 | 2,165,891 | 20,747,860 | 20.75 | 587,496 | 591 | 44,967 | 659 | 2.64 | 9.41 | 2.85 |
| | 2013 | 16,766,103 | 2,158,775 | 18,924,878 | 18.92 | 535,877 | 535 | 170,430 | 604 | 2.39 | 9.38 | 2.61 |
| | 2014 | 17,039,199 | 2,555,250 | 19,594,449 | 19.59 | 554,836 | 524 | 247,282 | 603 | 2.42 | 11.11 | 2.69 |
| | 2015 | 16,494,686 | 2,616,924 | 19,111,610 | 19.11 | 541,164 | 480 | 261,692 | 556 | 2.48 | 10.28 | 2.77 |
| | 2016 | 17,348,667 | 2,817,285 | 20,165,952 | 20.17 | 571,019 | 465 | 331,445 | 540 | 2.54 | 10.49 | 2.84 |
| | 2017 | 16,513,522 | 2,420,723 | 18,934,245 | 18.93 | 536,142 | 436 | 259,363 | 500 | 2.31 | 10.52 | 2.57 |
| | 2018 | 16,839,982 | 2,352,732 | 19,192,714 | 19.19 | 543,461 | 421 | 121,171 | 480 | 2.38 | 10.22 | 2.63 |
| | 2019 | 16,102,876 | 2,436,764 | 18,539,640 | 18.54 | 524,968 | 384 | 112,900 | 441 | 2.28 | 10.59 | 2.55 |
| | 2020 | 10,194,608 | 2,548,582 | 12,743,190 | 12.74 | 360,836 | 254 | 137,143 | 317 | 1.54 | 11.08 | 1.86 |

Waste Stream/ Composting / Paper Consumption

Breakdown of corporate waste and paper consumption

Waste - Total Tonnage (US Short Tons)

| | Landfill Waste | Waste to Energy | Composting | Shredding | Single Stream | Paper & Cardboard | Universal Recycling | IT Recycling | Total Diverted | Total Waste Stream | Diversion Rate |
|------|----------------|-----------------|------------|-----------|---------------|-------------------|---------------------|--------------|----------------|--------------------|----------------|
| 2012 | 2,126 | 261 | 349 | 1,352 | 954 | 254 | N/A | N/A | 3,169 | 5,296 | 59.85% |
| 2013 | 1,968 | 457 | 328 | 1,257 | 1,141 | 148 | 5 | 117 | 3,454 | 5,422 | 63.70% |
| 2014 | 1,667 | 397 | 526 | 1,889 | 842 | 205 | 11 | 327 | 4,197 | 5,864 | 71.57% |
| 2015 | 1,005 | 1,121 | 634 | 1,661 | 911 | 213 | 4 | 447 | 4,990 | 5,995 | 83.23% |
| 2016 | 975 | 1,010 | 576 | 1,496 | 720 | 272 | 4 | 421 | 4,498 | 5,472 | 82.19% |
| 2017 | 1,053 | 793 | 486 | 1,426 | 916 | 270 | 11 | 207 | 3,317 | 5,163 | 64.24% |
| 2018 | 865 | 749 | 484 | 1,354 | 884 | 226 | 291 | | 3,239 | 4,853 | 66.74% |
| 2019 | 664 | 641 | 482 | 1,299 | 986 | 173 | 449 | | 3,389 | 4,695 | 72.19% |
| 2020 | 262 | 258 | 157 | 639 | 447 | 49 | 215 | | 1,506 | 2,026 | 74.35% |

Composting

| | Tons Compost | Total Diversion w/o Compost | Composting per Person (tons) | Composting per Person (lbs) | Composting per Sq Ft (lbs) |
|------|--------------|-----------------------------|------------------------------|-----------------------------|----------------------------|
| 2012 | 349 | 2,821 | 0.0256 | 51.2178 | 0.2074 |
| 2013 | 328 | 3,126 | 0.0250 | 50.0115 | 0.1955 |
| 2014 | 526 | 3,672 | 0.0338 | 67.6303 | 0.2860 |
| 2015 | 634 | 4,356 | 0.0366 | 73.1300 | 0.3523 |
| 2016 | 576 | 3,922 | 0.0275 | 55.0878 | 0.2881 |
| 2017 | 486 | 3,624 | 0.0222 | 44.3409 | 0.2183 |
| 2018 | 484 | 3,505 | 0.0179 | 35.8268 | 0.2003 |
| 2019 | 482 | 3,548 | 0.0168 | 33.6604 | 0.2067 |
| 2020 | 157 | 1,607 | 0.0056 | 11.1805 | 0.0688 |

Paper Consumption

| | US | | | Canada | | | Europe | | | Asia Pacific |
|------|---------------|----------------|------------------|---------------|----------------|------------------|---------------|----------------|------------------|---------------|
| | Total Tonnage | % Virgin Paper | % Recycled Paper | Total Tonnage | % Virgin Paper | % Recycled Paper | Total Tonnage | % Virgin Paper | % Recycled Paper | Total Tonnage |
| 2012 | 947 | 33% | 67% | 83 | 6% | 94% | 195 | 29% | 71% | 123 |
| 2013 | 738 | 19% | 81% | 62 | 36% | 64% | 345 | 45% | 55% | 142 |
| 2014 | 606 | 24% | 76% | 41 | 10% | 90% | 307 | 44% | 56% | 138 |
| 2015 | 491 | 29% | 31% | 31 | 99% | 1% | 237 | 33% | 67% | 136 |
| 2016 | 325 | 28% | 72% | 24 | 44% | 56% | 75 | 2% | 98% | N/A |
| 2017 | 311 | 28% | 72% | 16 | 14% | 86% | 61 | 31% | 69% | 136 |
| 2018 | 219 | 28% | 72% | 13 | 1% | 99% | 25 | 33% | 67% | 112 |
| 2019 | 132 | 29% | 71% | 3 | 0% | 100% | 0.3 | 0% | 100% | 65 |
| 2020 | 51 | 46% | 54% | 2 | 99% | 1% | 20 | 42% | 58% | 17 |