



# Supplier Impact & Development Program

## Frequently Asked Questions

### **Q: Does State Street guarantee business to small businesses?**

A: No. State Street Corporation and its affiliates do not guarantee business to any supplier. Our Supplier Impact & Development program is committed to providing an opportunity for a broad spectrum of suppliers to compete and sell services to State Street.

### **Q: How do suppliers learn about upcoming opportunities to work with State Street?**

A: We encourage all suppliers to register in our portal, linked [here](#). Profiles can be modified at any time to reflect any updated business or product offerings. This portal is the best way to help our sourcing teams connect with prospective suppliers should opportunities arise in the future.

### **Q: I have registered, but I have not heard back regarding opportunities. What should I do next?**

A: Registering does not guarantee a business opportunity. We will keep your information so that we may contact you in the future if you are being considered for an opportunity in your category.

### **Q: Does State Street partner with any third-party certifiers?**

A: Yes. You can find a list of partner organizations on our [website](#).

### **Q: What if my certification status has changed?**

A: If your status has changed, you should update your profile in our [registration portal](#) and notify us as soon as possible at: [SupplierID@StateStreet.com](mailto:SupplierID@StateStreet.com).

### **Q: Can suppliers that are not certified support and/or participate in the Supplier Impact & Development Program?**

A: Yes! We encourage our suppliers to utilize a broad spectrum of suppliers in their own supplier base. Many of State Street's suppliers are asked to report their spend with certified suppliers to State Street on a quarterly basis.

### **Q: What if I have additional questions about the Supplier Impact & Development Program or the Supplier Registration Portal?**

A: Please email us at [SupplierID@StateStreet.com](mailto:SupplierID@StateStreet.com).